## Verizon FiOS TV P283v1 Big Button **Remote Control** Manual



Model: RC2834102/01B

veri<u>zon</u>

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**☆** shift

For additional information about your **FiOS**® **TV** service and your remote, go to www.verizon.com/fiostvhelp

For video instructions, press the < Menu> kev on your remote then select help on the Main Menu

Thank you for subscribing to FiOS® TV Service. This User Manual will show you how to program and operate your new FiOS® **TV** Remote Control (Model P283v1).

## **Quick Setup Guide** -Verizon FiOS remote

The following steps will guide you to guickly set-up your Verizon FiOS TV remote for your TV.

1. Turn on your TV and the FiOS STB. Make sure you can see live television.



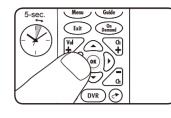
2. Locate the 3-digit code for your TV brand in the list to the right and circle the correct code.



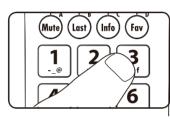
If your TV brand is not listed, codes for additional TV brands are listed at the back of this manual.

3. Once you locate the brand code, press and hold the <OK>

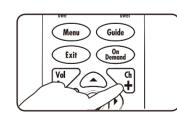
and keys together. The RED LED on the remote control will blink twice and then stay on.



4. Enter the 3-digit TV code for your TV brand using the number pad. The RED LED will blink twice and then stay on.



5. Press and release the **<CH +>** button repeatedly until the TV turns off. You can also "back up" by pressing the <CH -> button.



\*Please note - some TVs may respond slower than others. Please allow 1 second between button presses.

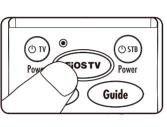
6. Test that remote control is programmed for your TV

a. Turn the TV on using the (to tv) key.

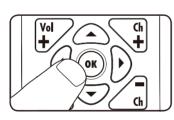
b. Press **<VOL +>** and <VOL -> to make sure that the volume keys work.

c. Press (Mute) and <p

d. If any of these keys do not work as expected, press and hold that key. Release it as soon as it works.



7. If all these keys work, press **<OK>** to save this TV brand code programming. The RED LED will blink 3 times and then turn



# Your Remote Control is now programmed for your TV!

Acronvms

1. RC = Remote Control 2. STB = FiOS® TV Set Top Box

3. VOL = Volume

4. CH+ = Channel Up

5. CH- = Channel Down

FiOS®TV Remote Control Codes for Major TV Brands

**TV Brand** Code AOC 026 Audiovox 035 Coby 070 **Envision** 114 Funai 128 Haier 146 Hitachi 164 Insignia 180 193 LG 210 Magnavox 222 Mitsubishi 243 Panasonic 279 **Philips** 285 Pioneer 290 Polaroid 294 Proscan 302 RCA 321 Samsung 331 332 Sansui Sanyo 333 Sceptre 335 Sharp 342

371

397

418

424

433

440

Press " and dual " and dual designation key together to access secondary key functions

Sony

Vizio

Zenith

Svlvania

Toshiba

Viewsonic

Westinghouse

For Widgets press MENU and access via on-screen guide.

8) Troubleshooting

a. If the (to TV) button does not work correctly, make sure the TV is on and go back to Step 1 of the Quick Start Guide. You can also try the **Code Search Method** below. b. If the <VOL>, <Mute>, or

< Input > buttons do not work

correctly, please refer to the Kev Fix Feature. c. If you think you made a mistake with programming your remote, you can always press the <Exit> button and start over. The RED LED

will turn off if the RC is not

in programming mode. d. If you don't press any buttons for 60 seconds, the remote control will automatically exit programming mode.

e. Note, if you press the **<CH>** button many times and the lights on the remote control all flash rapidly, the programming attempt was not successful.

If the Brand Search method does not work, please try the Code Search Method below which scans the complete database for all TV codes.

a. If you are still having problems programming the remote, please refer to our website at www.verizon.com/fiostvhelp

### **Code Search Method to** Program the RC

(This method could take up to 15 minutes)

1. Turn on your TV and the FiOS STB.

2. Make sure you can see live television.

3. Press and hold the <OK> and (FIOSTV) buttons together, then release both.

· The RED LED will blink twice and then stay on.

4. Press and hold down the button.

5. The Remote Control will try a new TV code every second, and the RED LED

will blink each time a new code is sent.

6. When the TV turns off, stop pressing the play button right away.

Please note – some TVs may respond slower than others.

. You can press the <CH +> or <CH -> buttons to go forward or back one TV code at a time. 8. Test that the remote control

is programmed for your TV. a. Turn the TV on using the (₺ тv) kev.

b. Press <VOL +> and <VOL -> to make sure that the volume keys work. c. Press (Mute) and < Input>.

d. If any of these keys do not work as expected, press and hold that key. Release it as soon as it works.

9. If these kevs all work, press <OK> to save this TV brand code programming. The RED LED will blink 3 times and then turn off.

#### Your Remote Control is now programmed for your TV!

Troubleshooting

a. If the (t) TV) button does not work correctly, make sure the TV is on and go back to Step 1 of the Code Search Method.

b. If the **<VOL>**, **<Mute>**, or <input >buttons do not work correctly, please refer to the **Key Fix Feature** 

c. If you think you made a mistake with programming your remote, you can always press the < Exit> button and start over. The RED LED will turn off if the RC is not in programming mode.

d. Please Note, the Code Search Method could take up to 15 minutes, as it must go through over 500 codes. The most common codes are tried first, but you may need to press and for a while to 

locate the correct code

e. Once you have tried all the TV codes in the remote control, the RED LED and the backlit buttons will flash 4 times rapidly, the RED LED will turn off and the remote will exit the

programming mode. If you are still having problems programming the remote, please refer to our website at www.verizon.com/fiostvhelp

#### **OPTIONAL FEATURES** <STB Power> Button Turns on TV and STB

Your remote has separate power buttons for the TV and STB. You can program the (0 STB) key to turn on/off both your TV and STB at the same time.

1. Turn both your TV and STB

2. Press and hold the <OK> and 2 buttons together, then release both.

· The RED LED will blink twice and then stay on.

3. Press **9** – **7** – **7**.

· The RED LED will blink twice and remain on.

4. Press (0518)

 The RED LED will blink 3 times and then turn off.

5. Test that the (0 sib) key now turns on the TV and STB at the same time.

6. If you want to reset the remote so that the (0 s18) key controls Only the STB, follow the same steps as above but press <OK> in Step 4

#### **Control TV Volume Through STB**

If the volume control keys don't work with your TV, you can program the remote so that the STB will control the

1. Press and hold the <OK> and | 2 | buttons together then release both. 2. The RED LED will blink

twice and then stay on. 3. Press 9 - 5 - 5.

4. The RED LED light will blink twice, and remain on. 5. Press (OSTR

6. The RED LED will blink 3 times and then turn off.

7. If you want to change it back Player or Audio Receiver. 4. The <TV Power>.<VOL +>. again so that volume buttons control the TV follow the <VOL ->. <Mute> and same steps as above but <Input> buttons will always control your TV.

If your remote control is programmed for your TV, but the <VOL>. <Mute>. or the < Input > keys do not work correctly, then you can try using the Key Fix feature to fix the buttons.

press (to TV) in Step 5.

Key Fix

1. Press and hold the <OK> and @ buttons simultaneously The RED LED will blink twice

3. Press the **<CH +>**.or **<CH ->** and then stay on

2. Press and hold the key that does not work correctly. The remote control will try a new code every second.

3. Once the TV responds number pad and pressing correctly, release the button. <0K>. 5. Press (Guide) to see a list of

4. Press < OK > to save the current settings and finish programming your remote control.

#### **Reset the Remote Control Original Settings**

1. Press and hold the <OK> and 2 buttons together. and release

2. The RED LED will blink twice and then stay on.

3. Press 9 - 0 - 0.

4. The RED LED will blink 3 times and then turn off to indicate original settings are restored.

5. CAUTION, all previous programming in the remote control will be lost if you follow this procedure.

#### **General Instructions**

1. Make sure the remote control has a clear. unobstructed view of the STB and TV.

2. Your FiOS® TV remote control will only operate your FiOS®TV STB and your TV. 3. The remote will not operate

other devices like DVD

5. All other keys on the remote

control will always control

your FiOS® TV STB.

1. Turn on your TV and the

STB using the (t) TV) and (t) STB

DVD, make sure your TV is

set to the correct A/V Input

2. If you have just watched a

buttons to see the next

higher or lower channel.

4. You can go directly to any

channel by entering the

channel number on the

6. Press (Exit) to return to TV

7. Press the Menu button to

you can access all the

launch the FiOS® TV Main

features of your FiOS TV

8. Press <**▲**> <**▼**> <**●**>

To select any item, press

9. Press (Last) to return to the

information about the

11. Press < Exit > to return to

the previous menu option

10. Press < Info > to see

current program.

or to watch TV.

keys to navigate through the

FiOS® TV Menus and Guides.

Menu. From the Main Menu

**Getting Started** 

buttons.

for your STB.

TV programs

watching.

service.

<0K>.

last channel.

have DVR service jumps back 30

3. (DVR) displays your list of

recorded programs if you

seconds in the program you are watching. jumps forward 30 seconds in the program you

are watching. 6. (RFC) records the current program.

7. Buttons ( , and (REC) will only operate during normal TV watching if you have DVR service

8. "If the RED LED starts blinking 5 times rapidly when you press the <CH +/->, <VOL +/->, and <OK>. or if the buttons stop lighting up, you should replace the remote control batteries"

### **New and Special Buttons**

1. Demand displays a list of movies and other programs you can watch at any time.

2. (Fov) displays your list of favorite channels.

COMPLETE LIST O	F TV	Beko Belcor	040 453	Craig Crosley	078 079	Fidelity Finlux	121 122	Hornyphon Howard Computers	165 636	Kolin Kolster	651 203	Multitech NAD	248 250	Planar Plantron	291 292	Sceptre Schneider	335 336	Syntax Systemax	373 685	Vidikron Vidtech
TV Brand	Code	Bell & Howell	041	Crown	080	Firstline	123	Huafa	637	Konig	652	Nakamichi	501	Plextor	293	Scimitsu	524	Tacico	686	Viewsonic
3M	001	BenQ	042	Crown Mustang	618	Fisher	124	Huari	638	Konka	204	National	661	Polaroid	294	Scotch	337	Tagar Systems	687	Viking
A.R. Systems	002	Beon	043	CTX	081	FlexVision	479	Humax	167	Korpel	205	Naxa	502	Polyvision	670	Scott	338	Tandy	375	Villain
Abex	003	Bestar	044	Curtis	082	Flint	125	Huodateji	639	Kosmos	206	NEC	251	Portland	295	Sears	339	Tashiko	540	Viore
ABS	600	BGH	608	Curtis Mathes	083	Fortress	624	Hush	640	Kost	494	Neckermann	252	Presidian	513	SEG	340	Tatung	376	Visa
Accurian	441	Blue Sky	045	CXC	084	Fraba	126	Hypson	168	Kreisen	207	NEI	253	Priceclub	296	SEI	341	TCL	688	Visart
Acer	004	BOSS Boylight	046	CyberHome	466	Frigidaire	625	Hyundai	169	KTV	208	NetTV	503	Prima	297	Seleco	525	Teac	377	Visco
Action Admiral	442 005	Boxlight BPL	454 047	Cytron	619 085	Fujimaro Fujimaru	626 627	Iberia iBUYPOWER	170 641	Kunlun	653 209	Neufunk New Tech	255 256	Princeton Prism	298 299	Semp Shaofeng	677 678	Technics Technika	378 689	Vision Vistron
Advent	005	Bradford	047	Cytron Daewoo	086	Fujitsu	127	ICE	171	Leyco LG	210	Newave	662	Profitronic	300	Sharp	342	Technol Ace	541	Vistroii
Adventura	007	Brillian	049	Dansai	087	Funai	128	I-Inc	484	Liesenkotter	211	Newsonic	663	Projectiondesign	514	Sharper Image	526	Techview	379	Vizio
Aftron	443	Brinkmann	050	Dawa	088	Furi	628	iLo	172	Lifetec	212	Nexus Electronics	504	Proline	301	Shen Ying	679	Techwood	380	Voodoo
Aiko	008	Brionvega	051	Daytron	089	Futuretech	129	lma	173	Linksys	654	Nikkai	257	Proscan	302	Shencai	680	Teco	542	Vortec
Aim	009	Brockwood	455	Dayu	620	Galaxis	130	Imperial	174	LiteOn	495	Nikko	258	Prosonic	303	Sheng Chai	681	Teknika	381	Voxson
Aiwa	010	Broksonic	052	Decca	090	Garrard	480	Imperial Crown	642	Lloyd's	213	Niko	505	Proton	304	Sheng Chia	343	Telecor	383	VU
Akai	011	Bush	053	Dell	091	Gateway	131	Indiana	175	Loewe	214	Nimbro	664	Protron	305	Sherwood	527	Telefunken	384	Waltham
Akiba	012	Byd:sign	054	Delta	467	GE	132	Infinity	176	Logik	215	Niveus Media	665	Proview	306	Shogun	528	Telegazi	385	Wards
Akira	601	C & M	456 457	Denon	092	GEC	133	InFocus	177	Luce	496	Noblex	506	ProVision	307	Siarem	344	Telemagic	543	Warumaia
Akura	013	Cadia	457 609	Denstar	468 093	Genexxa GFM	134	Initial	178 170	Lumatron	216	Norcent	259 666	Proxima	308 309	Sierra	345 346	Telemeister	386 387	Watson
Alaron Alba	444 014	Cailing Candle	055	Desmet Diamant	093	Gibralter	135 136	Inno Hit Insignia	179 180	Lumatron Luxman	217 218	Northgate Norwood Micro	666 260	Pulsar Puneet	515	Signature Signet	529	Telesonic Telestar	388	Waycon Wega
Albatron	015	Canon	056	Diamond Vision	469	Gibson	629	Inteq	181	LXI	219	Noshi	507	Pvision	516	SIM2 Multimedia	347	Teletech	389	Weltblick
Alfide	602	Carena	057	Digisonic	621	Go Video	137	Interfunk	182	M & S	655	Novatronic	261	Pye	310	Simpson	348	Tensai	390	Westinghouse
Alienware	603	Carnivale	058	Digistar	470	Goldline	138	Intervision	183	MAG	220	NTC	262	Pyle	311	Sinotec	530	Tera	544	Wharfedale
Alleron	016	Carver	059	Digital Lifestyles	471	GoldStar	139	iRIS	485	Magnasonic	221	NuVision	263	Qingdao	671	Sinudyne	349	Thomas	391	White Westinghouse
Allstar	017	Cascade	060	Digital Projection Inc.	472	Goodmans	140	Irradio	184	Magnavox	222	Okano	264	Quanta	517	Skyworth	531	Thomson	392	WinBook
A-Mark	445	Casio	458	Dikom	622	GPX	141	IRT	643	Magnin	223	Olevia	265	Quasar	312	Solarism	532	Thorn	393	Wyse
Ambassador	446	Cathay	061	Dimensia	096	Gradiente	142	Isukai	185	Majestic	224	Olympus	508	Quelle	313	Sole	533	Tiane	690	XR-1000
America Action	018	CCE Colobritu	062	DirecTV	473	Granada	143	ITS	186	Manesth	225	Onida	667	Radialva	314	Sonic Blue	534	TMK	394	Xrypton
Ampro Amstrad	019 020	Celebrity Celera	063 064	Disney Dixi	097 098	Grundig Grunpy	144 145	ITV IX	187 486	Marantz Mark	226 227	Onwa Opera	266 267	Radio Shack Radiola	315 317	Sonoko Sontec	350 351	TNCi Tobo	395 691	Yamaha Yamishi
Amtron	020	Centurion	065	Dream Vision	474	H & B	481	Janeil	188	Mastro	656	Орро	268	Radiomarelli	318	Sony	352	Tokai	396	Yapshe
Anam	022	Champion	459	Dual	099	Haier	146	JBL	189	Matsui	228	Optimus	269	RadioShack	319	Soundesign	353	Toshiba	397	Yokan
Anam National	023	Changcheng	610	Dumont	100	Hallmark	147	JC Penney	190	Matsushita	229	Optoma	270	Radiotone	320	Soundwave	354	Tosonic	545	Yoko
Anhua	604	Changfeng	611	Durabrand	101	Hankook	630	JCB		Maxent	230	Optonica	271	RCA	321	Sova	535	Totevision	398	Zenith
Anitech	024	Changhong	066	Dwin	102	Hanns.G	482	JCM	487	MB Quart	497	Orbit	272	Realistic	322	Sowa	682	Touch	692	Zonda
Ansonic	025	Chun Yun	612	Dynatech	475	Hannspree	148	Jean	644	Media Center PC	657	Orion	273	Recor	323	Soyo	355	Trans Continens	399	ZT Group
Anthem	447	Chung Hsin	613	Dynatron	103	Hanseatic	149	Jensen	192	Mediator	231	Orline	274	Redstar	324	Spectricon	536	Trical	546	
AOC	026	Cinego	460	Dynex	104	Hantarex	150	Jiahua	645	Medion	232	Osaki	275	Reflex	325	Spectroniq	537	Triumph	400	
Aomni Apex Digital	448 028	Cinema	614 615	Eiki	105	Hantor	151	Jinfeng	646 647	Megapower	233	Otic Otto Versand	668 276	Relon Remotec	672 519	Squareview	356 357	TruTech TVS	401 402	
Apex Digital Apple	605	Cineral Citizen	615 067	Elbe Electroband	106 107	Harley Davidson Harman/Kardon	152 153	Jinxing JVC	647 193	Megatron MEI	234 498	Ovation	509	Render	518 519	SSS Stack 9	683	Uher	402	
Archer	449	Clairtone	461	Electrograph	108	Harsper	483	Kaisui	194	M-Electronic	235	Palladium	277	ReplayTV	520	Standard	358	Ultra	547	
Archos	029	Clarion	068	Electrohome	109	Harvard	154	Kamp	488	Memorex	236	Panama	278	RevolutionHD	521	Starlite	359	Ultravox	404	
Aristona	030	Classic	462	Elektra	623	Harwood	155	Kangli	648	Mercury	237	Panasonic	279	Revox	326	Starvision	538	Unic Line	405	
Asberg	031	Clatronic	069	Element	110	Hauppauge	631	Karcher	195	MGA	238	Panavision	280	Rhapsody	522	Strato	360	Universal	406	
Astar	032	CME	463	Elin	111	Havermy	156	Kawasho	196	Micro	499	Panda	669	Ricavision	673	Studio Experience	361	Universum	407	
Atlantic	033	Coby	070	Elite	112	HCM	157	Kaypani	489	Microsoft	658	PARK	510	R-Line	327	SunBrite	539	Univox	408	
Audiosonic	034	Colortyme	071	Emerson	113	Helios	158	KDS	490	Midland	239	PDI	511	Rosen	328	Sunstar	363	US Logic	548	
Audio-Technica	450	Colt	072	Emprex	4/6	Hello Kitty	159	KEC	197	Mind	659	Penney	281	Rowa	674	Sunwood	364	UTI Technology	549	
Aurora Systems	035	Commercial Solutions	073	Encross	477	Heran	632	Ken Brown	649	Minoka	240	Perdio Porfokt	282	Runco	329	Superscan	365	Vector Research	409	
Aurora Systems Aventura	451 036	Compaq Computime	464 465	Envision Epson	114 115	Herosonic Hewlett Packard	633 160	Kendo Kenwood	198 199	Mintek Minutz	241 242	Perfekt Petters	283 512	Sampo Samsung	330 331	Supersonic SuperTech	366 367	Venturer VEOS	411 550	
Axion	030	Concerto	074	Erae	478	Hikona	634	Kioto	650	Mitsubishi	242	Philco	284	Samsux	523	Supre-Macy	368	Vestel	412	
Baile	606	Condor	075	Erres	116	HiLine	161	KLH	200	Monivision	244	Philips	285	Sansei	675	Supreme	369	Vexa	413	
Bang & Olufsen	452	Conrowa	616	ESA	117	Hinari	162	Kloss	491	Motorola	246	Phoenix	287	Sansui	332	SVA	370	Victor	414	
Basic Line	038	Contec	076	Euroman	118	Hisense	163	Kloss Novabeam	201	Moxell	500	Phonola	288	Sanyo	333	Sylvania	371	Video Concepts	551	
Baur	039	Contec/Cony	077	Europhon	119	Hitachi	164	KMDS	492	MTC	247	Pilot	289	Sanyuan	676	Symphonic	372	Videocon	693	
Beijing	607	Continental	617	Exquisit	120	Hongmei	635	Kneissel	202	Mudan	660	Pioneer	290	SBR	334	Synco	684	VideoSystem	415	